Peace Officer Employment Study Committee



Report December 2016

Committee Members:

Representative Tony Rivero, Chairman Representative Richard Andrade Senator John Kavanagh, Co-chairman Senator Lupe Contreras Lon Bartel Dr. Levi Bolton Jimmy Chavez Sheriff Mark Dannels
Pastor Eric Jones
Pastor Rodger Loar
Capt. John Ortolano
Marcel Spaulding
Steve Stahl
Gregory Wessel

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Report 2016

A. Background

<u>Laws 2016</u>, <u>Chapter 324</u> established the Peace Officer Employment Study Committee. With the purpose to research and report on peace officer staffing levels and recruitment and retention policies and practices and the impact these have on the rate of attrition and public safety.

B. Summary of Committee Activity

Committee Hearing November 7th, 2016

The Committee went over the charge of the committee. The Committee then had a discussion on peace officer's retention, recruitment and rate of attrition. The Committee made a request to staff to research all staffing levels, response times, recruitment pool size and population to peace officer ratio across the state.

A video recording of the committee can found here.

Committee Hearing November 21, 2016

The Committee received two handouts regarding staffing levels for every Arizona law enforcement agency and a summary of <u>House Bill 2350</u>. The Committee heard and discussed a presentation by Jack Lane with Arizona Peace Officer Standards and Training (AZPOST) relating to standards and requirements for peace officers. The Committee received a presentation by Chris Briggs with the Glendale City Police Department relating to their recruitment and retention policies. The Committee had discussion on best practices for training and staffing police departments.

A video recording of the committee can found here.

Committee Hearing December 7, 2016

The Committee received a handout regarding the Committee's information request on selected police department's response times, officer to population ratio and applicant pool size. The Committee heard and discussed a presentation by Pastor Eric Jones entitled "Protect and Serve Law Enforcement Families." A video recording of the committee can be found here.

Committee Hearing December 14, 2016

The Committee took public testimony on possible recommendations.

A video recording of the committee can be found here.

C. Recommendations

The Committee recommended to:

- 1. Support the full funding of AZPOST.
- 2. Propose a statutory fee by percentage to be assessed on all RICO seizures by Arizona law.
- 3. Require police departments to hold an exit interview with all officers leaving their department.
- 4. More state funding for the School Resource Officers Program.
- 5. A mandated employee satisfaction survey.
- 6. Forming protect and serve care teams for law enforcement and their families.
- 7. Consider a dedicated funding resource from state surplus funds to be used for increasing staffing deficiencies for law enforcement.
- 8. Informing the local high schools about upcoming training exercises as way to reach out to the youth.
- 9. A standardized formula to determine and report response times.

Appendix A:

November 7, 2016

<u>Minutes</u>

ARIZONA STATE LEGISLATURE

INTERIM MEETING NOTICE OPEN TO THE PUBLIC

PEACE OFFICER EMPLOYMENT STUDY COMMITTEE

Date:

Monday, November 7, 2016

Time:

10:00 A.M.

Place:

HHR 5

AGENDA

1. Call to Order

2. Introduction of Members

3. Review of Committee Charge

4. Discussion on Peace Officers:

Retention

Recruitment

Rate of Attrition

Discussion of Future Committee Business

6. Adjourn

Members:

Senator Lupe Contreras
Senator John Kavanagh, Co-Chair
Lon Bartel
Dr. Levi Bolton
Jimmy Chavez
Sheriff Mark Dannels
Pastor Eric Jones

Representative Tony Rivero, Chairman Representative Richard C. Andrade Pastor Rodger Loar Capt. John Ortolano Marcel Spaulding Steve Stahl Gregory Wessel

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People with disabilities may request reasonable accommodations such as interpreters, alternative formats, or assistance with physical accessibility. If you require accommodations, please contact the Chief Clerk's Office at (602) 926-3032, TDD (602) 926-3241.

Appendix B:

November 21, 2016

<u>Minutes</u>



HOUSE OF REPRESENTATIVES

HB 2350

occupational disease; post-traumatic stress disorder NOW: traumatic events counseling Prime Sponsor: Representative Finchem, et al., LD 11

DPA S/E Committee on Military Affairs and Public Safety

DPA Caucus and COW

X As Transmitted to the Governor

OVERVIEW

HB 2350 stipulates that Post-Traumatic Stress Disorder (PTSD) of a peace officer is presumed to be a personal injury that is compensable pursuant to statute relating to workers' compensation.

PROVISIONS

- 1. Requires a state or political subdivision of the state to establish a program to provide a peace officer, firefighter or public safety employee up to 12 visits of licensed counseling, including telemedicine, paid for by the employer, if the employee was:
 - a. A peace officer exposed to use of deadly force or subjected to deadly force in the line of duty, regardless of whether the officer was physically injured;
 - b. A firefighter who witnessed the death of another firefighter while engaged in the line of duty; and
 - c. A public safety employee who:
 - i. Visually witnesses the death or maiming of one or more persons or visually witnesses the immediate aftermath of the death or maiming;
 - ii. Responds to or was directly involved in a criminal investigation of a dangerous crime against a child; or
 - iii. Requires rescue in the line of duty where one's life was endangered.
- Stipulates that payment of licensed counseling by the employer does not create a presumption of a compensable mental injury, illness or condition related to worker's compensation.
- 3. Exempts state employers that provide a program to its public safety employees which:
 - a. Is paid for by the employer;
 - b. Provides licensed counseling for any issue and, in a case related to trauma experienced while in the line of duty, occurs on the request of the employee and in-person;
 - c. Offers at least six visits per year before July 1, 2017; and
 - d. Offers at least 12 visits per year after July 1, 2017.
- 4. Defines licensed counseling and public safety employee.
- 5. Adds a repeal date of January 1, 2023.

HB 2350

CURRENT LAW

A.R.S. 23-901.01 defines a peace officer, for the purposes of worker's compensation, as a full-time peace officer who was regularly assigned in hazardous duty as part of a special operations, special weapons and tactics, explosive ordinance disposal or hazardous materials response unit.

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Ethics & Police Accountability AZPOST Standards



Ethical Issues for Police Leaders

- Recruitment
- Declining applicant numbers
- Decreasing diversity of applicant pools
- Lack of community participation in the recruitment 010008

Arizona POST

The Arizona Peace Officer Standards and Training Board --- Statutory Authority to:

Prescribe minimum qualifications:

Govern recruitment, appointment and retention Relating to physical, mental and moral fitness

Background Requirements

- US Citizen
- 21 years of age
- HS, GED, or home schooled equivalency
- No felony convictions
- No dishonorable discharge Armed Forces
- Never had certification revoked or voluntarily relinquished
- Never sold, produced, or transported narcotics, dangerous drugs, OT MAINIJURINA

Background Requirements

- No illegal use of narcotics or dangerous drugs for past 7 years (no more than a total of 5 times, and no more than 1 time since age
- No illegal use of marijuana for past 3 years (no more than 20 times total, and no more than 5 times since age 21)
- No pattern of abuse of prescription meds
- No sum of traffic violations that indicate a disrespect for safety of ò
- Background Investigation
- Medical exam
- Polygraph

Agency Waiver Request to Board Juveni e Indiscretion

- Juvenile Indiscretion:
- Conduct occurred when less than 18 years of age
- 10 years prior to application
- Has since consistently exhibited responsible, lawabiding behavior since conduct and application
- Immaturity contributed to indiscretion
- LawEnforcement profession would be jeopardized. Not so egregious that public trust in the

Drug Usage Agency Waiver Request to Board

Drug usage outside experimentation:

Duration & motivation for use

Time elapsed since use, how obtained, how ingested

Why use stopped, and any other factors agency head feels relevant to Board



ARIZONA PEACE OFFICER STANDARDS AND TRAINING BOARD Consolidated Data Interface V. 5.5 (For Official Use Only)

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FIR ANTWOODPHOVE

AGENCY OPTIONS

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PEOPLE OPTIONS

Contact Information:

Arizona Peace Officer Standards and Training Executive Director Jack G. Lane

602-774-9350

Appendix C:

December 7, 2016

Minutes

ARIZONA STATE LEGISLATURE

OPEN TO THE PUBLIC

PEACE OFFICER EMPLOYMENT STUDY COMMITTEE

Date:

Wednesday, December 7, 2016

Time:

10:00 A.M.

Place:

HHR 5

AGENDA

1. Call to Order

2. Informational Overview on Response Times and Applicant Pool Size

3. Presentation:

• Protect and Serve Law Enforcement Families, Pastor Eric Jones

4. Committee Discussion

5. Public Testimony

6. Adjourn

Pastor Rodger Loar

Members:

Senator Lupe Contreras Senator John Kavanagh, Co-Chair Lon Bartel Dr. Levi Bolton Jimmy Chavez Sheriff Mark Dannels Pastor Eric Jones

Representative Tony Rivero, Chairman Representative Richard C. Andrade

Capt. John Ortolano Marcel Spaulding Steve Stahl Gregory Wessel

Vacant Vacant

12/5/16 JY

People with disabilities may request reasonable accommodations such as interpreters, alternative formats, or assistance with physical accessibility. If you require accommodations, please contact the Chief Clerk's Office at (602) 926-3032, TDD (602) 926-3241.

PEACE OFFICER EMPLOYMENT STUDY COMMITTEE

Information Request

Research Questions

- What is the ratio of police officers to population?
 What is the applicant pool per police department?
 What are police department response times?
- What are police department response times?
- certified police officers on staff and the ones primarily assigned to respond to call for For the ratio question we asked them to use the census population and both all
- For the response time question we asked them to use from when the dispatcher answers the call for service and to break it down in the different priority levels.

Tempe

- Officer per population:
- FY 2015/16 total number of sworn 345
- FY 2015/16 sworn in patrol 193
- Rate per 1,000 citizens to total number of sworn officers 2.0
- Rater per 1,000 citizens to sworn patrol 1.1
- Applicant pool size:
- 2015 Police Officer Applications (which met minimum standards)
- **6**26 •
- Response times:
- Priority 1: 6:36
- Priority 2: 10:54
- Priority 3-9: 47:48

Goodyear

- Officer per population:
- Rate per 1000 citizens for all sworn officers 1.35
- Rate per 1000 citizens for sworn patrol officers .67
- Applicant pool:
- Goodyear tests individually for openings.
- Average 200 applicants for recruits.
- Average 40-50 applicants of current police officers.
- Response times:
- Emergency calls average 3 minutes and 30 seconds
- Non emergency calls approx. an hour.

Chandler

- Officer per population:
- FY 15/16' 324 sworn authorized sworn positions with a population of 250,481.
- Rate per 1,000 citizens 1.29
- Applicant pool size:
- Average of 1,000 applicants per year.
- Response times:
- Priority 1 call: 06:15
- Priority 2 call: 16:44 Priority 3 call: 48:33
- - Priority 4 call: 43:42

Surprise

- Officer per population:
- Per 1,000 citizens 1.15 sworn officers.
- Applicant pool size:
- Surprise does a open recruitment twice a year with an average of 400 applicants and out of the 400 25% show up for first day of testing.
- Response times (For September 2016):
- Priority 1: 5:19
- Priority 2: 8:33
- Priority 3: 28:20

Gilbert

- Officer per population:
- Per 1,000 0.97 sworn officers
- Applicant size:
- Between February to June 16' 940 applicants.
- Lateral recruitment received 115 applications.
- Response times FY 2016:
- Priority 0: 4:11
- Priority 1: 6:24
- Priority 2: 12:14
- Priority 3: 27:18
- Priority 4: 17:05

Glendale

- Officer per population:
- Per 1,000 citizens 1.76 sworn officers
- Applicant pool size:
- Glendale does two open sessions a year for applicants.
- In 2016 the April opening received 413 and August received 691.
- Response times (Dispatch to Arrival):
- Priority 1: 3:13
- Priority 2: 5:21
- Priority 3: 7:52
- Priority 4: 4:15

Mesa

- Officer per population:
- Per 1,000 citizens 1.67 sworn officers.
- Applicant pool size:
- Mesa held four testing sessions for 2016.
- September 490 applicants
- July 379 applicants
- April 475 applicants
- January 445 applicants
- Response times:
- Priority one calls average 7 minutes
- Emergency calls about 3.9 minutes

Prescott

- Officer per population
- 68 sworn officers.
- Per 1,000 citizens 1.62 sworn officers.
- Applicant pool size:
- Prescott received 37 applications in the beginning of 2016 and 54 applications in the Summer.
- Response times (Note: Prescott represents 41 square miles with significant topography that impacts transportation):
- 14.2 minutes during the Summer (tourist season)
- 12.4 minutes during the Winter

Yuma

- Officer per population:
- 179 sworn officers which provides a ratio of 1 officer per 519 citizens (fully staffed).
- Yuma is understaffed by 18 officers but have 15 officers in the academy.
- Applicant pool size:
- On average Yuma invites 150 applicants to test and on average 5 or less pass all the requirements.
- Response time:
- Unavailable.

Flagstaff

- Officer per population
- Per 1,000 citizens 1.6 sworn officers.
- Applicant Pool Size
- the vacancy notice open with their HR department and test for positions on a Currently the Flagstaff Police Department applicant pool is zero. They leave consistent basis.
- Response Times
- The Flagstaff Police Department response times are 4.16 with a current benchmark of 5.73. 1

Peoria

- Officer to population ratio
- Peoria has a population of 171,237 with 196 sworn officers.
- Applicant pool size
- Peoria has 858 applicants for 2016.
- Response times (FY 16')
- Priority 1 07:01
- Priority 2 15:52
- Priority 3 110:07

Phoenix

- Officer to population ratio (October 16')
- Number of authorized sworn positions 3,269.
- Number of filled positions 2,722 with a population of 1,554,172.
 - Per 1,000 citizens 1.84 filled sworn officers.
- Applicant pool size
- The Phoenix Police Department has currently has 134 recruits in the academy with 413 vacate positions.
- Response times
- Priority 1 6:24
- Priority 2 17:40
- Priority 3 48:27

Tucson

- Officer to population ratio
- 853 sworn/deployable with a population of 531,642.
 - 1 sworn/deployable per 624 citizens.
 - 530 officers.
- 1 officer per 1004 citizens.
- Applicant pool size
- Averaging 1150-1200 applicants.
- Previous 3 testing phases averaged 240-250 applicants.
- Response times (July 16')
 - Level 1 4.00
- Level 2 9.60
- Level 3 15.45
- Level 4 58.73

PROTECT & SERVE CARE TEAMS FOR LAW ENFORCEMENT:

Addressing the pressures of officer recruitment and retention by strategically identifying local resources and creating crisis care teams, which collaborate in providing holistic care and crisis support to law enforcement families by involving the local faith community.

Possible makeup of a Protect & Serve Care Teams:

- 1. Officer and Family
- 2. Former Law Enforcement
- 3. Representative from Chaplains' office
- 4. Representative from local school
- 5. Local pastoral staff (local churches)
- 6. Other appropriate ministries within the community

Existing Framework:

A similar framework has been introduced in the East Valley by former Gilbert Mayor, John Lewis, and his Behavioral Health and Substance Use Task Force led by Reverend Jon McHatton. Furthermore, Gilbert Police Chief, Tim Dorn, was also involved in this effort. It is recommended to collaborate with this team in creating and implementing a specialized Protect & Serve Care Team Program that meets the specific needs and challenges of law enforcement families.

Immediate Opportunity:

This care strategy can begin by engaging the local church. Churches are already equipped with various ministry platforms such as childcare, foster care, counseling, meal delivery, youth support, visitation, even small group, men's & women's ministry environments. These services can be made immediately available to the law enforcement community and their families.

Proposed Implementation Plan (timeline):

- 1. **Governor's State of the State** Challenge Faith Community to Protect and Serve Law Enforcement Families at risk (Possibly connect with Office of Youth, Faith and Family)
- 2. **February to March** Local Law Enforcement agencies initiate or utilize an existing community task force to craft a plan (Use the outline of the Governor's / Committee's proposal) to encourage houses of worship to develop Protect and Serve Care Teams for Officers' families within their congregations.
- 3. **Governor's Prayer Breakfast** April (Mention programs of churches that put feet to faith) Caring for Families at Risk / Protect and Serve Teams, Care Portal, etc.)
- 4. Law Enforcement Prayer Breakfast May (This event is linked with the 100 Club for Families of Fallen Officers) Caring for all Families of Law Enforcement might be an additional opportunity for faith leaders. Promote the local opportunities identified by the task forces in February and March. (Prayer, then care, and share life)
- 5. **Summer Months** Continue to develop and encourage teams and meet with houses of worship that protect and serve officer's families within their congregations.
- 6. September Report findings to the Governor
- 7. September Blue Mass events

Appendix D:

December 14, 2016

Minutes

ARIZONA STATE LEGISLATURE

INTERIM MEETING NOTICE OPEN TO THE PUBLIC

PEACE OFFICER EMPLOYMENT STUDY COMMITTEE

Date:

Wednesday, December 14, 2016

Time:

9:00 A.M.

Place:

HHR 5

AGENDA

1. Call to Order

2. Roll Call

3. Public Testimony

4. Committee Discussion

5. Recommendations

6. Adjourn

Members:

Senator Lupe Contreras
Senator John Kavanagh, Co-Chair
Lon Bartel
Dr. Levi Bolton
Jimmy Chavez
Sheriff Mark Dannels
Pastor Eric Jones
Pastor Rodger Loar

Representative Tony Rivero, Chairman Representative Richard C. Andrade Capt. John Ortolano Marcel Spaulding Steve Stahl

Vacant Vacant

Gregory Wessel

12/12/16

People with disabilities may request reasonable accommodations such as interpreters, alternative formats, or assistance with physical accessibility. If you require accommodations, please contact the Chief Clerk's Office at (602) 926-3032, TDD (602) 926-3241.

Peace Officer Employment Study Committee Recommendations Proposals

- 1. Support for the full funding of Arizona Peace Officer Standards and Training (AZPOST).
- Propose a statutory fee by percentage to be assessed on all RICO seizures by Arizona law enforcement agencies and approved by the courts to be dedicated to AZPOST for training only.
- Requiring that police departments hold an exit interview with all officers leaving their department.
- 4. More state funding for the School Resource Officers Program.
- 5. A mandated employee satisfaction survey.
- 6. Forming protect and serve care teams for law enforcement and their families. (Pastor Eric Jones presentation)
- Recommend a dedicated funding resource from state surplus funds to be used for increasing staffing deficiencies for law enforcement.
- 8. Informing the local high schools about upcoming training exercises as a way to reach out to the youth.
- 9. A standardized formula to determine and report response times.

Additional considerations

- A. Establish a 1.8 to 2.2 officer per 1000 population ration for urban environments. OR- exploration of a 5 min priority one response time as the standard for rural agencies. The definition of priority one would have to be agreed on.
- B. Annual or every two years audit to ensure compliance with recommendations. With a set percentage sanction of state shared revenues for non-compliance.
- C. Recommend to continue the Peace Officer Employment Study Committee.